

Center Name: Western Heights Learning Center			Address: 6415 Sage Rd. SW Albuquerque, NM 871210000					<b>Phone:</b> (505)242-3135			
License Number:	Issue Date:	Expiration [	Date:	Туре:				Status:			
10516	02/1/2017	04/27/2017		5 Star FO	CUS Child Care	e Center		Licensed			
Capacity											
Over Age 2: 80	Under Age 2:	0 Night	Care:	0	Playground:	35	Ove	er 2:	42	Under 2:	0
Days and Hours of 0	Operation										
	<u>Monday</u>	Tuesda	<u>y</u> <u>W</u>	ednesday	Thurso	<u>day</u>	Fri	<u>day</u>	Saturda	<u>ay</u>	<u>Sunday</u>
Opening Times:	06:30 AM	06:30 AN	Л	06:30 AM	06:30 A	AM	06:3	0 AM	Closed	i	Closed
Closing Times:	06:30 PM	06:30 PM	И	06:30 PM	06:30 F	PM	06:3	0 PM			
# of Classrooms:	ı	Purpose:			Date:				Time:		
4	,	Annual			03/28/2017				09:30 AM		
Comments											

A SURVEY OF YOUR FACILITY HAS BEEN MADE AND YOU ARE NOTIFIED OF NON-COMPLIANCE OF THE REGULATIONS AS NOTED	) BELOW:			
Licensure				
8.16.2.11 A TYPES OF LICENSES	Not Inspected			
8.16.2.11 B RENEWAL OF LICENSE	Not Inspected			
8.16.2.11 D NON-TRANSFERABLE RESTRICTIONS OF LICENSE	Not Inspected			
8.16.2.12 A, K, M LICENSING ACTIONS AND ADMINISTRATIVE APPEALS	Not Inspected			
8.16.2.17 E, F SURVEYS FOR CHILD CARE FACILITIES	Not Inspected			
8.16.2.18 D COMPLAINTS	Not Inspected			
8.16.2.21 A LICENSING REQUIREMENTS	Not Inspected			
Deficiencies The center failed to post classroom capacities, and ratios and group sizes in an area of the room that is easily visible to parents, staff and visitors.  Regulation: 8.16.2.21B(3)(c)  Corrective Action Plan  The center will post the capacity in an area of the room that is easily visible to parents, staff and visitors.  Date to be Completed: 04/28/2017	N/A			
8.16.2.21 C INCIDENT REPORTING REQUIREMENTS	Not Inspected			
Administrative Requirements				
8.16.2.22 A ADMINISTRATION RECORDS	Compliance			
8.16.2.22 B MISSION, PHILOSOPHY AND CURRICULUM STATEMENT	Compliance			
8.16.2.22 C POLICY AND PROCEDURES	Non-compliance			

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Center Name:	License Number:	Date:	
Western Heights Learning Center	10516	03/28/2017	

# **Administrative Requirements**

# **Deficiencies**

The center did not have available for review written policies and procedures covering expulsion of children.

**Regulation:** 8.16.2.22C(1)-(8)

#### **Corrective Action Plan**

The center will complete written policies and procedures for the missing area(s).

Date to be Completed: 04/28/2017

# **Deficiencies**

The program does not have an up to date emergency evacuation and disaster preparedness plan approved by the department.

**Regulation:** 8.16.2.22C(8)

# **Corrective Action Plan**

An emergency evacuation and disaster preparedness plan will be developed.

Date to be Completed: 04/28/2017

8.16.2.22 D FAMILY HANDBOOK	Compliance
8.16.2.22 E CHILDREN'S RECORDS	Compliance
8.16.2.22 F PERSONNEL RECORDS	Non-compliance
<u>Deficiencies</u>	
From the review of staff records, it was determined that 4 out of 15 staff records does/do not	
include a background check. See Staff Records 8.16.2.22 form for staff with this missing	
information. In the required every five years.	
<b>Regulation:</b> 8.16.2.22F(1)(e)	
Corrective Action Plan	
The center will obtain documentation of a background check.  Date to be Completed: 04/28/2017	
<u>Deficiencies</u>	
From the review of staff records, it was determined that 2 out of 7 staff records does/do not	
include a professional development plan based on seven areas of competency. See Staff	
Records 8.16.2.22 form for staff who need a current plan.	
<b>Regulation:</b> 8.16.2.22F(1)(n)	
Corrective Action Plan	
The center will have staff complete a professional development plan and sign the plan . The	
plan will be maintained on file.	
Date to be Completed: 04/28/2017	
8.16.2.22 G PERSONNEL HANDBOOK	Complianc
Personnel & Staffing	·
8.16.2.23 A PERSONNEL AND STAFFING REQUIREMENTS	Complianc
8.16.2.23 B STAFF QUALIFICATIONS AND TRAINING	Compliand
8.16.2.23 C STAFF/CHILD RATIOS AND GROUP SIZES	Complianc
Services & Care of Children	
8.16.2.24 A GUIDANCE	Compliano

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Center Name:	License Number:	Date:				
Western Heights Learning Center	10516	03/28/2017				
Services & Care of	f Children					
8.16.2.24 B NAPS OR REST PERIOD			Compliance			
8.16.2.24 C ADDITIONAL REQUIREMENTS FOR INFANTS AND TODDLERS	N/A					
8.16.2.24 D DIAPERING AND TOILETING			Compliance			
8.16.2.24 E ADDITIONAL REQUIREMENTS FOR CHILDREN WITH SPECIAL NEE	DS		N/A			
8.16.2.24 F ADDITIONAL REQUIREMENTS FOR NIGHT CARE		N/A				
8.16.2.24 G PHYSICAL ENVIRONMENT	Compliance					
8.16.2.24 H SOCIAL-EMOTIONAL RESPONSIVE ENVIRONMENT		Compliance				
8.16.2.24 I EQUIPMENT AND PROGRAM			Compliance			
8.16.2.24 J OUTDOOR PLAY AREAS			Compliance			
8.16.2.24 K SWIMMING, WADING AND WATER			N/A			
8.16.2.24 L FIELD TRIPS			N/A			
Food Service						
8.16.2.25 B MEALS AND SNACKS			Compliance			
8.16.2.25 C MENUS			Compliance			
8.16.2.25 D KITCHENS			Compliance			
8.16.2.25 E MEAL TIMES			Compliance			
Health & Safety Re	quirements					
8.16.2.26 A HYGIENE			Compliance			
8.16.2.26 B FIRST AID REQUIREMENTS			Compliance			
8.16.2.26 C MEDICATION			Not Inspected			
8.16.2.27 A-D ILLNESS REQUIREMENTS FOR CENTERS	Not Inspected					
8.16.2.28 A-H TRANSPORTATION REQUIREMENTS FOR CENTERS			N/A			
Buildings, Ground	s & Safety					
8.16.2.29 A HOUSEKEEPING			Compliance			
8.16.2.29 B PEST CONTROL			Compliance			
8.16.2.29 C MECHANICAL SYSTEMS			Compliance			
8.16.2.29 D WATER AND WASTE			Compliance			
8.16.2.29 E LIGHTING, LIGHTING FIXTURES AND ELECTRICAL			Non-compliance			
<u>Deficiencies</u>						
The center does not have emergency lighting that turns on automatically service is disrupted. The light does not work in the East classroom.  Regulation: 8.16.2.29E(2)	when electrical					
Corrective Action Plan						
Emergency lighting will be installed.  Date to be Completed: 04/28/2017						
8.16.2.29 F EXITS AND WINDOWS			Compliance			

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Center Name: License Number: Date: Western Heights Learning Center 10516 03/28/2017 **Buildings, Grounds & Safety** 8.16.2.29 G TOILET AND BATHING FACILITIES Compliance Non-compliance 8.16.2.29 H SAFETY COMPLIANCE **Deficiencies** The center does not have verification of an annual fire inspection from the fire authority having jurisdiction. **Regulation:** 8.16.2.29H(3)(e) **Corrective Action Plan** An annual fire inspection will be requested from the fire authority having jurisdiction over the center. Date to be Completed: 04/28/2017 **Deficiencies** The center is not equipped with smoke detectors. In the middle classroom.

Smoke detectors will be maintained in working order. Date to be Completed: 04/28/2017

8.16.2.29 I SMOKING, FIREARMS, ALCOHOLIC BEVERAGES, ILLEGAL DRUGS AND CONTROLLED SUBSTANCES Compliance N/A 8.16.2.29 J PETS

Please note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans as noted above, may result in further action taken against the licensee.

03/28/2017

03/28/2017

Surveyor:Lucille Mizner Facility Rep:Chrissy Jeter Melissa Padilla Date

Regulation: 8.16.2.29H(3)(i) **Corrective Action Plan** 

Date